



June 22, 2011

Veatch Ophthalmic Instruments  
136 W. Orion St.  
Tempe, AZ 85283

Dear Jillian:

Thank you for all of your help during the remodel. Looking forward, I'll probably be updating the other exam rooms soon.

I always remind my patients that if they had a good experience in my office, the best way to say thank you is by referring someone. In similar fashion, the best way I know to say thank you is by recommending Veatch to others.

We all want the best quality instruments at the best price. But in the end, as I have said to my staff for many years, service is what people remember the most. After any equipment is installed, there are always questions. Sometimes there are bugs to be ironed out in a piece of equipment. Sometimes the instruction manual is less than clear. I have had my equipment for a while now. What I liked most of all about Veatch was that whenever I encountered any problem, real or perceived, you were there to address it and assure that everything was working properly.

In the end, as is always the case, it was the service that mattered most of all. To anyone who considers Veatch for their next purchase, I am happy to report that Veatch made sure that I was happy after the equipment was installed. I recommend you consider them for your next purchase.

Respectfully,

Jonathan Gording, O.D.